



## TALL HOUSE BUILDING COMPANY

*Specializing in Fine Custom Homes*

**May 29, 2008**

**Constellation HomeBuilder Systems, Inc.**  
**75 Frontenac Drive, West Wing,**  
**Markham, ON L3R 6H2**  
**Attention: Mr. Daniel Zinman**

Dear Daniel:

Tall House Building Co. has been a BuildSoft customer since 1999 and we appreciate the improvements in both product and services since Constellation bought the company and the phenomenal support and training we have received.

The recent product improvements we like are the comparative financial statements that allow us to compare our performance from year-to-year and the improvements you provided in the audit trail that make it easier for us to track transactions by accounting periods.

The free online training program initiated by Constellation helps us utilize the entire system. It allows us to find out about and learn how to use all available functionality within the software for increased efficiency. Suggestions we've made during the online training sessions were both listened to and implemented.

Your support department is truly exceptional. We have found your staff to always be pleasant and, of course, patient. Nancy and Nicole from your support team are very helpful and timely when responding to software inquiries and they have a good depth of accounting knowledge. As a result, no issue we've ever had has been "too hard" for them to resolve.

BuildSoft, being a builder-oriented solution, makes it easy for us to work on any homebuilding issue or need that may arise.

Thanks and keep up the good work.

Yours truly,

**Tall House Building Co.**

  
Alice Mathis, CPA