



Happy New Year, BuildSoft Community!

Now Available: BuildSoft V3.58.05

Are You Still On An Older Version?

- See What Users are saying about the latest release, and read the descriptions of the enhancements and resolutions at <http://www.buildsoft.com/product-updates.asp>.
- Download at <http://www.buildsoft.com/customerCare.asp>.

2008 BuildSoft Customer Satisfaction Survey Results

Thank you for submitting your responses. It was encouraging to see a **7%** increase in customer satisfaction with upgrades, and a further **5%** increase in satisfaction with our already best-in-class customer support. We look forward to enhancing our service quality even more, to serve you better for many more years.

News & Features

• **Introducing CSales– New Sales Management for BuildSoft Users!**

- Based on your feedback, we are releasing Constellation's leading Web based Sales system, at an unbelievable introductory price!
- You will now be able to generate addendums and change orders, automate your lead and customer follow up, and produce purchase & sale contracts.
- If you missed the focus group in December and the web demonstration in January, Evan Carpenter will be presenting CSales again in February. Contact David (1-888-723-2222 x.6143) for details.

• **Year End Procedures & Payroll Tax Information for 2008 – Materials & Classes**

- Documents & Instruction Videos available: <http://www.constellationhb.com/cc/index.php?page=support-faq>.

• **Interested in Beta testing BuildSoft's 2009 releases?**

- Contact Bilal if you would like to receive upgrades a month in advance, and help to shape and test BuildSoft. Contact Bilal at bmahmood@constellationhb.com.

Client Care Center

To access the Client Care Center, go to www.buildsoft.com.

Important Numbers

BuildSoft Support 1-800-411-2020, option 5 or support@buildsoft.com
Account Management – Contact Lisa at 1-888-723-2222 x 2502
Unsupported Customers – Contact David at 1-888-723-2222 x 6143

Contact us at **1 888 723 2222 x 2525** or on the web at www.buildsoft.com

